

2026 IMPACT REPORT



My generous friends,

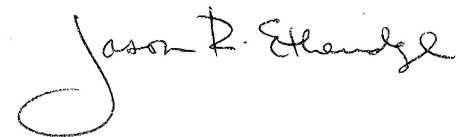
Every year, I'm reminded of the extraordinary kindness and support Lifebridge receives from people throughout our community. There is no quick fix to homelessness, but because of your generosity, individuals and families facing some of life's most difficult circumstances are finding safety, stability, and a path forward.

In this year's Impact Report, you'll see numbers that tell an important story, but it is critical to remember that behind every number is a person whose life has been touched by our outreach and case management teams, day centers, emergency shelters, and permanent housing programs. None of this work happens without the compassion and commitment of people like you.

Thank you for standing with Lifebridge, for believing in our mission, and for helping create a community where every person has the opportunity to find dignity, stability, and a place to call home.

Together, we are changing lives and building a more hopeful future.

Warmly,

A handwritten signature in black ink that reads "Jason R. Etheridge". The signature is written in a cursive, flowing style.

Jason R. Etheridge, Lifebridge President



1,000+

individuals
accessed services
across all locations



106

Emergency shelter
beds used on
average every night
(over 100% capacity)



117

People achieved
permanent housing
or long-term care



"Gardening helps me relax. I used to do it professionally, but now I do it with pride so that we can all enjoy the beautiful roses."

- A River House Client

"Sometimes support is as simple as taking a walk together. One of our Grace Center case managers recognized a client's need for privacy, created a comfortable space to talk, and helped them take meaningful steps toward their goals. **Moments like these show what great case management looks like.**"

- Frank Freedman
Program Director

One Client's Journey Back to Stability

Angela lived in Salem for 20 years as a home health aid before she retired.*

After traveling to Nigeria to care for and bury her mother, she returned home to a new landlord who raised her rent. When she was unable to pay the difference in cost, they evicted her from her Salem apartment.

Angela came to Lifebridge's Salem Campus and received a bed, a case manager, and additional support while she grieved the loss of her mother and her home. Her case manager connected her to healthcare for her severe arthritis, helped her gather all her core documents, and got her on a housing wait list.

Within a year she achieved housing through the Boston Housing Authority, and Lifebridge staff helped her move everything from her storage unit into her new home.

*All names have been changed to protect the identities of our clients





We gave nearly **400** backpacks filled with essential items to people experiencing street homelessness this year.

That's **10x** as many backpacks as the first distribution day 10 years ago.



686

Unique individuals
accessed case
management services



10,000+

volunteer hours



80,000+

meals served



**4 Locations,
20 Communities Served**

“I’ve been homeless before, only then I did it the wrong way. I did it by myself. I didn’t have God. I didn’t ask for help back then. I’ve started again by living here and going to therapy and going to church. I’ve started to see that I can do things for myself when I have help from God and Lifebridge who have my back.”

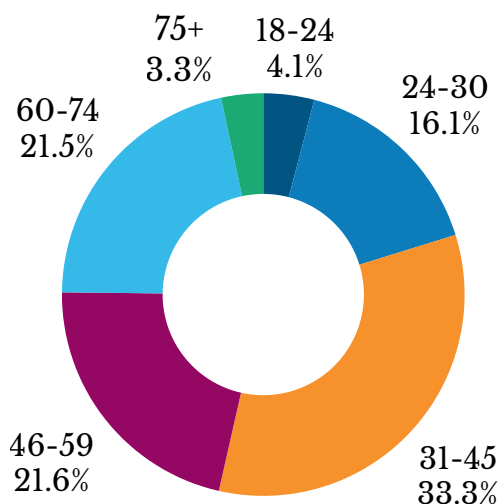
- Ace,* A Salem Campus Client

“My wish is to have more people understand that we all bleed the same. We are all humans of every walk of life. Some people just don’t have as much luck as others.

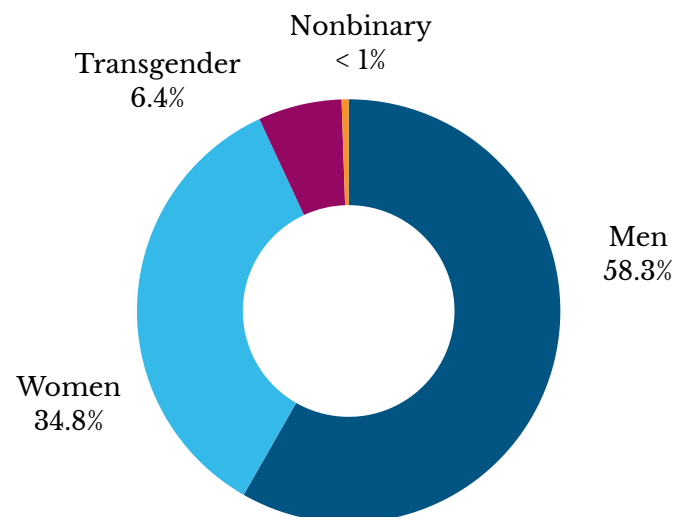
- C.H., *A River House Client*

Client Demographics

AGE



GENDER



Our day center in Salem stayed open **24/7** this winter when freezing temperatures and blizzards hit the North Shore. The number of clients served more than **doubled** during this time.

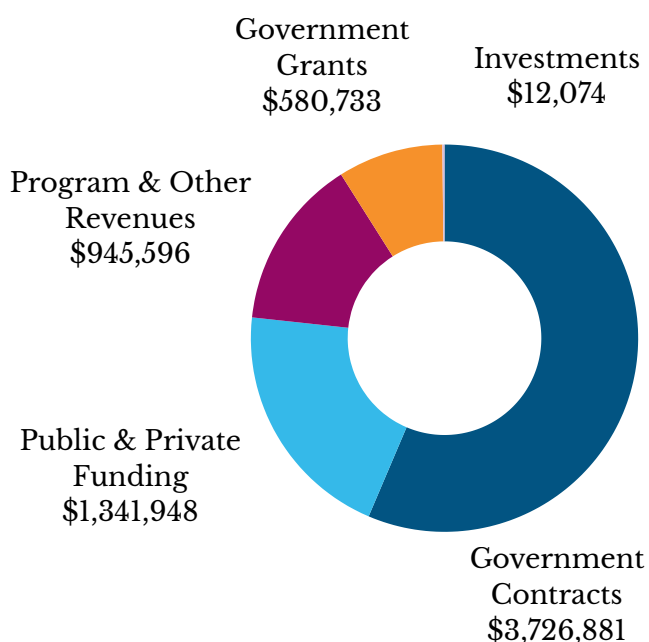




In addition to free showers, personal hygiene and health items, Lifebridge now offers **8 to 10 weekly groups**, including art therapy, trauma-informed yoga, 12-Step focused recovery groups and SMART recovery, as well as recreational groups like movie day, Bingo, and trivia.

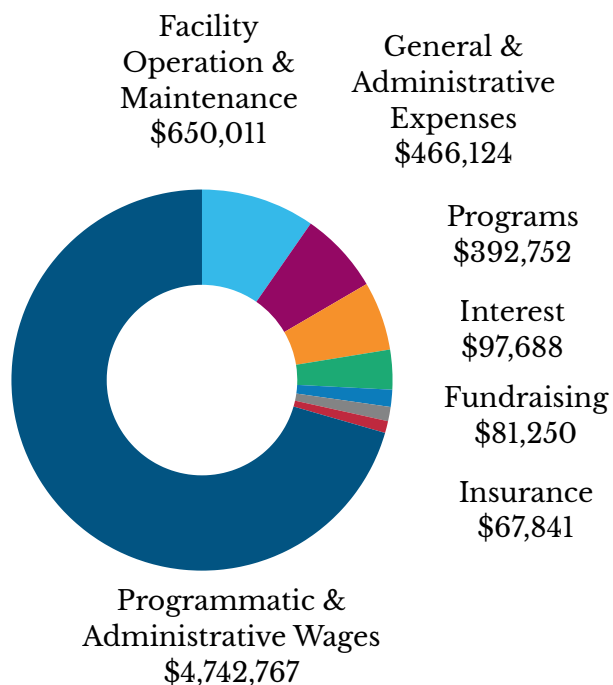
Revenue

\$6,607,232



Expenses

\$6,498,432



***Your donation made
all this possible. Thank you!***



Jason Etheridge
President
Ray Grange
VP of Programs
Kristina Holmes
Chief of Staff
Brittany Molloy-Kenney
VP of Philanthropy
Chad Sher
Chief Financial Officer

Board of Directors
Jay Coburn, Chair
Carolyn Stewart, Vice Chair
Anne Rybicki, Secretary
Phillip Furse, Treasurer
John Burke
Kurt Decker-Lucke
Richard Fitzpatrick
Lyn Freeman
Laura Tyrrell
Christopher M. Sallah